



Lessons learned from the first wave & Navigating the second wave

RLI
Power Hour

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MediSys Health Network



- ▶ 2 Hospitals, 10 Community- based Health Centers, 1 Nursing Home
- ▶ 173,000 Fully Capitated Lives
- ▶ 750,000 Ambulatory Care Visits
- ▶ 165,000 ED Visits
- ▶ 5,000 Newborn Deliveries
- ▶ 6,500 Employees
- ▶ Serving the Underserved:
 - 60% Medicaid
 - 20% Medicare
 - 5% Uninsured
 - 15% Commercial

Our Practice

Hospital based radiology practice.

- 170 staff members (20 are radiologists)
- Two hospitals
- 220,000 exams/year

At the epicenter of the COVID-19 pandemic

Post First Wave

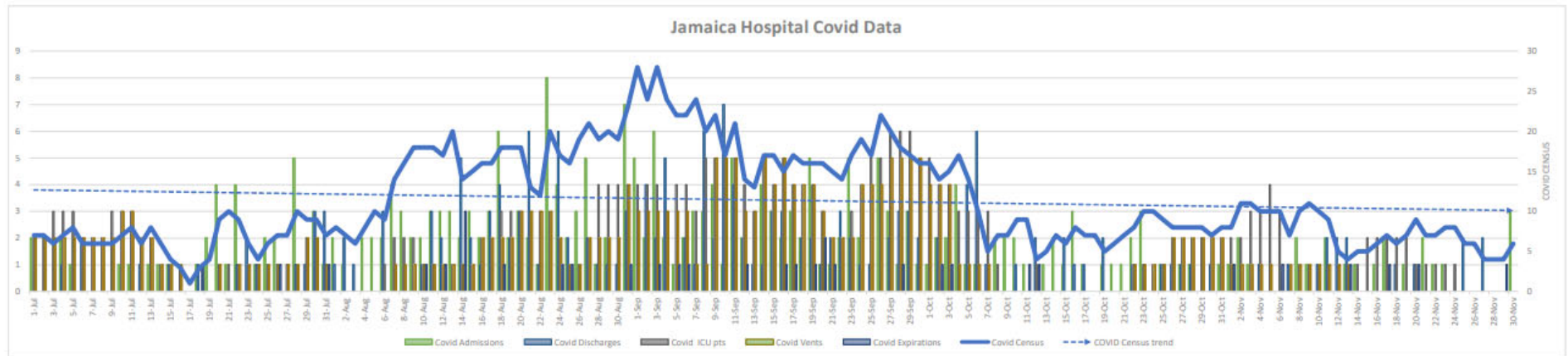
- Changed workflows/ scheduling
- Telemedicine
- Increased patient volume, increased trauma and stroke
- Return of elective procedures with pre-surgical/ pre-procedural testing
- Critical care training for nursing/non-critical care physicians
- Oxygen supply issues resolved
- Monitoring systems in patient rooms
- Staff wellness programs

Vaccination Program

Delta Variant



COVID 19 Task Force Trending July 1, 2021-November 30, 2021



Fall of 2021

- Preparing for booster doses
- Delta variant becomes dominant strain
- Delta variant more contagious
- Severity of disease in vaccinated vs. unvaccinated
- Load balancing internally

Delta Variant

- Better treatment options
- Non-invasive ventilation
- Fewer deaths
- Testing supplies better
- PPE issues resolved

Delta Variant

- Increased volume in Radiology
- Shortage of radiologists and technologists
- Tele-radiology companies
- Demand for remote work schedules

Workforce Challenges

- Remote work
- Flexible schedules
- Burnout
- Staffing challenges
- No volunteers

DELTA VARIANT

Vaccination mandate for healthcare workers

Value-based payment models (VBP)

- offer more financial stability
- help organizations develop new capabilities that improve care delivery
- navigators and care transition teams to support care coordination
- use claims and clinical data to create algorithms and tools for identifying high-risk individuals and the support their needs

Key take home points

- Become creative to allow work life balance for our staff
- Focus on VBP arrangements
- Focus on social determinants of health and provide equitable health care

Questions

- How did you handle workflow challenges through Covid ?
- What are you doing in your workplaces to provide staff wellness?
- How invested are you in value-based arrangements?